

Arrival in Vlissingen & Middelburg

Practical Information

 Joost de Moorstraat 11
4382 HK Vlissingen

 www.apvhousing.com

The start of the academic year is around the corner, and we are looking forward to meeting you and welcome you into your APV accommodation - your new home away from home!

Planning your itinerary and the first steps abroad might seem overwhelming, but no worries! We will hereby provide you with some practical information in order to help you with your arrival, check-in and further actions to have you settled here.

Arrival and check-in

You can check in to your accommodation when your rental agreement starts, meaning any day on or after the starting date indicated in your housing contract. It is important to understand that it is not mandatory to pick up your accommodation keys exactly on the start date of the agreement, this can be done also on a later date, by making an appointment.

The housing that you have reserved will be fully furnished and clean at your arrival. However, bedding and kitchen utensils are not provided by default because those are personal items that we do not recycle.

While the start date of your rental agreement approaches, we will send an email, asking if you would like to purchase a bed set and/or kitchen set. Purchasing those items will result in your room being fully step-in-ready. A complete description of the content of each set can be seen in the Appendix of this document.

If you would like to buy the sets, you can indicate this via email. The payment for those will be required upon your arrival, in cash.

A lot of you will travel by plane and then take trains from the airports of Amsterdam, Eindhoven, Rotterdam, or Brussels to Vlissingen or Middelburg. You can use this [website](#) to plan your train journey in The Netherlands.

On your arrival date, we will pick you up from the train station (Vlissingen or Middelburg) and drive you to your new accommodation.

To benefit from this service, we are kindly asking you to inform us about your exact arrival date and time, as soon as you have scheduled your journey to Vlissingen or Middelburg. On the day of your arrival, keep us informed about your exact schedule and estimated arrival time - this can even be done from the train, as those have free Wi-Fi.

Staying in touch with us is possible via email: info@apvhousing.nl

Since it is a very busy period, it is also possible that our team is fully occupied at that

specific date and time; in that case, you would have to find your way to our offices on your own. Make an appointment well in advance to try and avoid this.

Should you decide to make your own way to our offices? Then there are the addresses and the way to get there:

- APV Office at Campus De Ruyter in Vlissingen (Joost de Moorstraat 21, 4382HK in Vlissingen)
- APV Office at Greenwood Campus in Middelburg (Poelendaelesingel 2, 4335JA in Middelburg)

Arriving at the offices also requires making an appointment, so that we can expect you on the correct date and time.

Registration at municipality

The next immediate step is to arrange for your address registration at the municipality. This step will conclude with you obtaining your BSN number - which will allow you to pursue any other planned steps, for example opening a Dutch bank account, requesting subsidies, etc.

The registration is done at the municipality itself, in person. You have to make an appointment for this, which you can usually do by phone.

At this appointment, you would have to bring the following documents:

- A valid identification document: ID card or passport.
- Your rental agreement with us: this can be downloaded from your APV customer portal by visiting the page 'Information' → "My agreements". The document is required on paper, thus our advice is to download it and print it before arriving.
- Your birth certificate: you can request this from your home country, and it is usually possible to require an international version of it which presents the information in multiple languages. Should you not have an international version of your birth certificate, then make sure to have it translated into English or Dutch by a sworn translator.

Housing subsidy

If you have booked a studio unit, you can most likely benefit from a housing allowance. Requesting such aid is possible online, however, there are a few prerequisites; First of all, your registration at municipality has to be complete, and your BSN number must be active.

Secondly, you have to create a DigID account - this will make it possible for you to log into institutional websites (tax authorities, study financing institutions, etc).

A DigID account can be made here → <https://www.digid.nl/en/apply-and-activate/apply-digid>

Once you have completed what is described above, you can make an appointment with us, and we will guide you through the online subsidy application process.

Last but not least, keep in mind that after successfully applying, your subsidy will be granted from the moment of your registration at the municipality, and will only be paid over full months. For example, if you register on the 20th of August, your subsidy starts from the 1st of September onwards.

Paying your rent

Paying the monthly rent is only possible through your personal APV portal at the following [link](#).

You will find different payment options here, choose the one that suits you best.

Beware of the deadlines! For instance; the rent for August must be paid before the 1st of August.

You can find the complete payment schedule by visiting your APV Customer portal in the section 'Information'--> "My stay".

Beware that the deposit you paid at the moment of finalizing your reservation does not go towards paying the first rent. The deposit will be kept during the whole duration of your stay and will be refunded after a successful check-out from your unit.

A detailed explanation of the payments is provided on your portal, under the section FAQ.

Purchasing and storing your bicycle

As a student in The Netherlands, we definitely advise using a bike to move around.

There are multiple options for acquiring a bicycle:

Of course, you can purchase it new, via a web shop or from the local stores. A more economical option is to purchase a second-hand bike. This can be done via the marketplace groups on social media or by visiting the following stores:

- [Rijwielshop](#): located at the train station of Vlissingen.
- [Roose Tweewielers](#): located in the city center of Vlissingen

Upon your arrival, you will be given an APV keychain. Hang this one onto the steering of your new bicycle in order to be able to store it at your housing location.

Appendix – Bed set

The set includes the following items:

- Fitted mattress sheet
- Pillow
- Pillowcase
- Duvet
- Duvet sheet

The above-listed items are contained once in each set.

The set will be delivered upon arrival, you can request this extra by replying to our email. All the items are brand new.

The total price for the set is €80,-



Appendix – Kitchen set

The set includes the following items:

- Cutlery: forks X4, spoons X4, knives X4, tea spoons X4
- Large plates X4
- Small plates X4
- Bowls X2
- Mugs X2
- Glasses X4
- Pan
- Pot set: small, medium and large
- Scissors
- Wooden spoon
- Salad bowl
- Utensil set: spatula, tongs, spoon
- Drying rack
- Kitchen towel X2
- Sponge X3

The set will be delivered upon arrival, you can request this extra by replying to our email. All the items are brand new.

The total price for the set is €80,-



