

Vakantiepark Eiland van Maurik

Eiland van Maurik 7

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## **Park- and house rules for a pleasant holiday**

### **Welcome to Vakantiepark Eiland van Maurik!**

The correct observance of these park regulations guarantees the safety of our guests, so we hope for your cooperation and understanding. Please contact reception if you have any questions after reading this information. The Recron conditions for touristic pitches, seasonal pitches or holiday accommodations apply. These can be requested by telephone or downloaded from [www.recron.nl](http://www.recron.nl) (see recreation, Recron conditions).

### **We wish you happy holidays!**

#### **1. Camping**

- a. Campers are welcomed between 14:00 and the closing time of the reception. If you expect to arrive after the closing time of the reception, please inform our reception staff in good time. Please check our website for the current opening hours. Departure is before 12:00.
- b. The pitch is for 1 camping vehicle, (if permitted) 1 car, 1 additional tent and max. 6 persons.
- c. The campsite manager is authorized to determine the exact location of the camping means. Boats (including rubber dinghies) or 2nd cars may not be parked on the pitches. The car (if permitted) must be parked on the pitch.
- d. It is not permitted to place fences and/or other barriers on your pitch.
- e. Please note that the pitch belongs to us. Please do not make any holes in the ground because of underground pipes and cables. Please remember that other guests will want to use the pitch after you.
- f. Cutting of the vegetation is not permitted. If the vegetation is a disruption, please inform the reception staff.
- g. It is not permitted to attach clotheslines and other wiring to planting.
- h. Drainage water should always be collected in a designated tank. If a drainage facility is available, it should be used.
- i. Dumping dirty water outside the designated disposal area is strictly prohibited.
- j. In front of a camping device, both an awning and a sun canopy may be placed. However, it is not permitted to place a platform or cloth on the ground before this. Under the awning, no root balls or plastic sheets are allowed, only permeable tent tiles or growing sheets. This is to keep the grass surface intact as much as possible for the next camper.
- k. On all pitches, the camping equipment and any extra equipment, including ropes and the like, must not be allowed to be outside the rented pitch.

#### **2. Accommodation**

- a. The arrival for accommodations is between 15.00 and the closing time of the reception. If you expect to arrive after the closing time of the reception, please inform our reception staff in good time. For the current opening hours please check our website. Upon departure, you must leave the accommodation clean and tidy before 10:00. If

you do not leave the accommodation in time before 10.00 am, you will be charged an additional € 50.00 for each extra hour of delayed departure. In the event that the accommodation is not left clean, there will be an additional charge of € 250,00.

- i. Leaving the accommodation clean means the following: Taking down the beds, throwing away the rubbish, cleaning out the dishwasher and leaving the accommodation dirt-free .
  - ii. If you use the luxury check out, we will take care of the final cleaning. You are responsible for cleaning the dishwasher, collecting all rubbish in one bag and placing the equipment in the same way as you found it.
- b. Each accommodation has its own personal furnishings. It is not allowed to take furniture that belongs in the accommodation outside. (Garden) furniture may not be moved to other accommodations.
  - c. You must keep the accommodation in clean condition and use the furniture and inventory with care. Defects must be reported to reception. Damage to the inventory and furniture will be charged to the user.

### **3. Camping spots and rental properties**

- a. It is not permitted to place party tents on camping sites and near accommodations.
- b. If you are not present in, around or on the pitch or accommodation, all loose objects such as bicycles, toys, etc. must be tidied up and stored out of sight as much as possible.
- c. The use of electric heating is not permitted
- d. It is not allowed to charge an electric car at the campsite or in the accommodation. There are six charging stations on our holiday park. Ask at reception for the possibilities.
- e. Boats (rowing, fishing, motor and rubber boats, etc.) and trailers may not be parked on the pitch or in the accommodation. For a fixed fee, these can be placed in the water or with a trailer on the shore.
- f. The minimum age for staying overnight on our holiday park is 21+
- g. It is not permitted to place a children's pool on a public field
  - I. It is permitted to place a children's pool on the pitch rented by you, provided that an adult is present to supervise anyone entering or leaving the pool and for anything that happens in his/her presence or absence
  - II. In the evening, at night and when leaving the campsite, please remove the pool.
  - III. Swimming pools (inflatable or with a rigid or flexible wall) with an edge higher than 30 cm are prohibited.

### **4. Guests or visitors**

- a. Visitors are welcome and must report to reception in advance. They must also observe our Recron and behavioral rules. Your visitors may remain on the park until 23.00 hours at the latest. The nightly rest on our grounds from 23.00 to 7.00 must be observed.
- b. Guests must report to reception in advance for registration and payment of the overnight rate. This is only possible if the maximum number of persons per accommodation/pitch is not exceeded.
- c. You are responsible and liable at all times for the behaviour of the guests or visitors.
- d. Visitors and guests must park their cars outside the campsite in the designated parking areas at the daily rate.

## **5. Parking**

- a. The camping fields de Eksche Waard and Zomerdijk are car-free. The fields near the Rivierlodges, Tiny Beach Houses and Eilandlodges are also car-free. You must park your car on the designated parking areas.
- b. Cars are only allowed at the Havenvilla, Havenhuis and Rivierhuis. At camping field the Rozenwiel, one car can be parked. A second car can be parked on the general car park against payment.
- c. The night's rest on our grounds from 23.00 to 7.00 must be observed. It is not permitted to use a car on the site during the night. If you visit the campsite after 11 p.m. or want to leave early in the morning, please make sure that your car is parked on the car park of the pancake house. If the parking rules are violated, the entrepreneur reserves the right to remove the vehicle (or have it removed). The costs thereof will be at the expense of the guest concerned.
- d. The proprietor reserves the right to change the parking policy.

## **6. (Night) peace and quiet and nuisance**

- a. The night's rest on our grounds from 23.00 to 7.00 must be observed. This means, among other things, no loud conversations, music or any other noise. Motorised vehicles must also not be used during this period. Should you cause any inconvenience, then the staff of holiday park Eiland van Maurik has the mandate to silence you or remove you from our grounds.
- b. During the day, too, it is not permitted to use music carriers, musical instruments and other objects that cause or could cause noise nuisance in such a way as to cause a nuisance. When a guest complains, the nuisance is established in principle.
- c. Public drunkenness is prohibited. The possession of opened bottles and/or cans of alcohol is considered to be public drunkenness. Alcohol is only permitted to be consumed in the accommodation, camping equipment and in the catering facilities. Consumption under the age of 18 is prohibited.
- d. It is forbidden to use or possess (soft) drugs on, around or in the accommodation or camping equipment

## **7. Swimming pool**

- a. The swimming pool is only allowed for park guests.
- b. Bathing suits are compulsory.
- c. Swimming is only allowed in clothes made of swimming material. The wearing of pants under swimming costumes is not permitted for hygienic reasons (for the smallest children swim nappies are mandatory and available in the Spar)
- d. Please take off your shoes at the entrance and place them in the shoe rack. Only bathing slippers are allowed.
- e. Before swimming a visit to the shower is obligatory.
- f. It is not allowed to bring your own food and drink into the pool.
- g. It is not allowed to take bags into the pool.
- h. Inflatable articles are not allowed in the swimming pool. Balls are only allowed during recreational activities.
- i. Prams and buggies may not be taken inside: please park them outside.
- j. Diving into the pool from the shore is not permitted (water depth is maximum 140 cm).
- k. For the storage of valuables and clothing, please use the lockable cloakroom (at an extra charge).
- l. Camera surveillance, no permanent supervision present. Please supervise your children yourself.

m. Children without swimming certificate are only allowed to enter the swimming pool under supervision. Swimming straps are compulsory for children/persons without swimming certificate.

## 8. Other facilities

- a. Children under the age of 6 must be accompanied by a parent to the toilet building. The children's washroom is exclusively for children up to the age of 6.
- b. Swimmers who do not have a swimming certificate are required to wear a life jacket at the beach.

## 9. Pets

- a. Dogs are welcome in the park, provided they are kept on a lead. We have several accommodations where a maximum of 1 dog is allowed. Please ask the reception staff about this in advance. A maximum of 2 dogs are allowed per camping pitch, with the exception of the pet-free pitch and at the applicable rate. Your dog must also be kept on a leash on your own pitch!
- b. Please take your dog out on the special dog walking areas outside the camp site. Should your dog do its business in the park, please clean it up immediately so that other guests are not inconvenienced.
- c. Dogs are not allowed in the common areas such as Eiland Avontura, the shop, the launderette, the sanitary buildings, the swimming pool, the day recreation beach and on the Rozenwiel 90 to 120. Dogs are allowed in the restaurants.
- d. Dogs are not allowed on our recreation beach near the beach club. There is a special dog beach at 20 minutes' walking distance where your dog is allowed to run and swim freely.
- e. If a dog bites someone for any reason, the dog must leave the park immediately.
- f. Cats and other pets are not allowed in the holiday park.

## 10. Smoking

- a. Smoking is not permitted inside the accommodations. When smoking on the veranda, the door must be closed!
- b. In case of violation of the smoking ban, € 250.00 will be charged per violation.
- c. If you smoke, make sure you put the cigarettes in the ashtray provided.

## 11. Waste

- a. No rubbish may be left in, around or on the accommodation and/or camping pitch. Waste must be sorted and disposed of at the recycling centre. The placing of rubbish bags (and loose waste) is not permitted in connection with hygiene and attracting vermin.
- b. The recycling centre is located next to the car park of the pancake house, opposite the reception. Household waste must be deposited in the residual waste container, glass in the glass container and paper in the paper container. You must dispose of bulky waste or chemical waste yourself. It is not permitted to dispose of waste outside the opening hours of reception.

## 12. Gas cylinders

- A. Only official, approved gas cylinders may be used. Have equipment checked regularly.
- B. Always transport and store gas bottles in an upright position and place them outside the caravan or tent.
- c. More than 2 gas bottles in the tent or caravan are not permitted.
- d. Do not use LPG gas on the campsite! This gas is absolutely unsuitable and presents a life-threatening danger!
- e. You can change your gas bottles in the shop during opening hours.

### **13. Wireless Internet**

- a. At our park you can make use of free wireless internet 'Eiland van Maurik'. There are no costs involved and this wifi can be seen as a basic network for sending messages and e-mails. Range and speed may vary per location and circumstances.
- b. You can also make use of a paid premium wifi network on the park. Are you staying in an accommodation? Then you can connect to the network with the name and number of your accommodation. Are you staying on a camping pitch? Then you can connect to the network 'Eiland van Maurik'. You will then be directed to an internet page where you can choose premium wifi. For both accommodations and camping sites, you can pay the costs online on the internet screen at the premium wifi. Ask for the costs at the reception.

### **14. Fishing**

- a. At the Rozenwiel camping site, free fishing is possible with a maximum of two rods per person.
- b. If you fish outside the park, you will always need a VISpas.
- c. At the carp pit on the dike, you will need a VISpas. It is also forbidden to have more than one pike in your possession at this lake and to fish from a boat.
- d. In the southern part of the Nederrijn (barrage canal) under Amerongen, located between kmr. 921.200 and kmr. 921.960 and between kmr. 922.680 and kmr. 923.730 or at the barrage complex, you need an additional permit from angling association 'Het Snoekje'. This is available at the reception.

### **15. Drones**

- a. You may not fly everywhere with a drone. You are not allowed to fly above crowds of people, contiguous buildings and areas around airports and other no-fly zones.
- b. If you wish to use your drone in the (nearby) area, we advise you to consult the drone map (where you may/ may not fly in relation to no-fly zones) Drone map. Respect everyone's privacy and quiet.

### **16. Lost and found**

- a. Found objects can be handed in at the reception. At the request of a guest who has already left, the found object can be sent to him/her at his/her own expense and risk (cash on delivery). The proprietor is never liable for any damage to the found object.
- b. If the owner of a found item does not report this within one month of the item being handed in, it shall be assumed that he or she has relinquished possession of it.

### **17. Cancellation**

- a. We apply the Recron conditions if you wish to cancel.
- b. We advise you to take out cancellation insurance. The premium for the cancellation insurance is 5,5% of the travel sum, the policy costs € 3,50 and 21% insurance tax.

### **18. Safety requirements**

- a. You are obliged to comply immediately with all traffic and safety regulations and the instructions of the relevant personnel.
- b. In view of calamities and the supply and withdrawal of emergency services, paths, access roads and barriers must always be kept free of cars and other obstacles.

- c. Limit the use of motorbikes and/or cars on the grounds as much as possible. Driving faster than 5 km/hour is not allowed (5 km = walking pace). Pedestrians and (playing) children always have right of way.
- d. The use of scooters, mopeds, electric scooters and/or other electrically-propelled vehicles (with the exception of cars and/or mobility scooters) is prohibited in the park. In special cases, at the discretion of the park manager, an exemption may be granted from this prohibition. This dispensation is only valid if it is laid down in writing.
- e. Open fire is strictly forbidden. Because of the fire hazard, leaving candles or a fire basket burning without someone being present, throwing away burning cigars, cigarettes and matches is prohibited. The presence of flammable and/or explosive substances is also prohibited.
- f. The use of a barbecue in the park is permitted provided it is at least 3 metres from trees, bushes, fences, buildings and the accommodation. There must also be a bucket with about 10 litres of water within easy reach of the barbecue for emergencies. Only electricity, gas, charcoal and briquettes may be used to fuel the barbecue. The entrepreneur reserves the right to prohibit the use of a barbecue in special circumstances (such as extreme drought).
- g. In connection with fire hazard discarded barbecues may not be deposited in the designated containers as long as they are not extinguished and cooled down.

#### **19. Removal from the premises/denial of access**

- a. All guests must strictly observe the regulations and rules contained in the general terms and conditions, the Recron conditions and the park regulations and follow the instructions of the entrepreneur's staff and/or any security service present in any form or context. This also applies to the rules governing the use of the facilities.
- b. Violation of these conditions and rules as well as failure to follow instructions from the staff may result in removal from the park, whereby access to the park will be denied, without entitling you to a full or partial refund of the (rental) sums paid or still to be paid, without prejudice to the Entrepreneur's right to claim compensation for the damage caused by the violation. In general, a warning will be given first. In urgent cases, at the discretion of the proprietor, this may be dispensed with and you will be immediately removed and denied access to the park. The proprietor reserves the right to charge an extra deposit in the event of a (first) warning.

#### **20. Other park rules**

- a. Incoming mail will be held for you at reception for a certain period of time. The collection of mail is the sole responsibility of the guest. The entrepreneur is not liable for lost or damaged postal items.
- b. If you have parcels delivered to our address, they must be deposited in the designated parcel box. This is located at the bicycle rental opposite the reception. Guests are responsible for the delivery of parcels at all times. The operator is not responsible for lost or damaged postal items. Parcels which require a signature cannot be delivered either.
- c. Water scooters and jet skis are prohibited in our marina and holiday park. They are not allowed to use the jetties and ramps at the marina or holiday park.
- d. It is forbidden to deliver advertisements door-to-door; to sell goods (door-to-door) on the park; to offer services; to hold a private or public auction; to consume alcohol outside the accommodation and/or outside the catering establishments; to use or possess (soft) drugs on, around and in the accommodation; to have tap systems with pressure cylinders; to possess (fire) weapons.
- e. Your stay on Holiday park Eiland van Maurik is at your own risk. The management of the holiday park is not liable for damage or accidents to persons, or damage to or theft of goods belonging to campers or visitors. Damage caused by you and your children, guests, visitors or dogs must be paid by you.



**We wish you an enjoyable holiday!**

**Team Vakantiepark Eiland van Maurik**