

Holidaypark Eiland van Maurik  
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## **Park and house rules for an enjoyable vacation**

### **Welcome to holidaypark Eiland van Maurik!**

Proper compliance with these park regulations ensures the safety of our guests and our employees. We therefore hope for your cooperation and understanding. Should you still have questions after reading this information, you can always contact the reception. Applicable are the RECRON conditions for tourist pitches, seasonal pitches or vacation accommodations and the own general conditions of Vakantiepark Eiland van Maurik. These can be requested or downloaded at [www.RECRON.nl](http://www.RECRON.nl) (see holidaymakers, RECRON conditions).

**We wish you a pleasant stay!**

## Campsite

- A. We welcome campers between 2:00 p.m. and the closing time of the reception desk. If you are likely to arrive after reception closing time, please notify our reception staff in a timely manner. Please check our website or app for current opening hours. Departure is before noon.
- B. Has the payment of your reservation not been made in full? Then you must arrive within the opening hours of the reception. Do you not arrive within these opening hours? Then arrival is unfortunately not possible.
- C. The pitch is for 1 camping vehicle, (if allowed) 1 car, 1 additional tent (maximum 2 by 2 meters in size ) and max. 6 people.
- D. The campground manager is entitled to exact placement of camping equipment. No boats (including dinghies) trailers or trailers or 2nd car may be stored on the pitches. In the camping areas, the car (if allowed) must be parked on its own pitch.
- E. You are not permitted to place fences and/or other partitions on your pitch.
- F. Please note that the place belongs to us. Please do not make any holes in the ground because of underground pipes and cables. Remember that even after you, other guests will want to use the place.
- G. Pruning of vegetation is not permitted. If the vegetation is causing a nuisance, please alert the reception staff.
- H. It is not permitted to attach clotheslines and other wiring to plantings.
- I. Drainage water shall be collected in a designated tank at all times. If a drain is available, it shall be used.
- J. Dumping of dirty water outside the designated disposal area is strictly prohibited.
- K. Both an awning and an awning may be placed in front of a camping unit. However, it is not permitted to place another deck or cloth on the ground in front of it. No root cloths or plastic cloths are allowed under the awning, only permeable tent tiles or growing cloths. This is to keep the turf (for any subsequent camper) as intact as possible.
- L. For all camping sites, the camping equipment and any accessory equipment including guy ropes and the like are not allowed outside the rented site.
- M. At least one guest within the travel party must be 21+ years old.

- N. Group bookings (more than 4 pitches), must be approved by park management at all times. Is there no approval? Then the vacation park has the right to refuse entry and cancel the reservations.

## Accommodations

- A. Arrival for accommodations is between 4 p.m. and the closing time of the reception desk. If you are likely to arrive after reception closing time, please notify our reception staff in a timely manner. Please check our website or app for current opening hours. You must leave the accommodation clean upon departure before 10:00 am. In case of late departure from the accommodation before 10:00 am, € 50.00 will be charged extra for each additional hour of delay. Failure to leave your accommodation clean will result in an additional charge of €250.00.
- B. Leaving the accommodation clean means the following: Remove beds, throw away trash, empty dishwasher, leave the accommodation broom clean and place the inventory as how you found it. Please turn down the thermostat temperature.
- C. If you use the deluxe check out, we will take care of the final cleaning. However, you will need to clean and turn on the dishwasher yourself, collect all trash in 1 bag and place the inventory as how you found it.
- D. Has the payment of your reservation not been made in full? Then you must arrive within the opening hours of the reception. Do you not arrive within these opening hours? Then arrival is unfortunately not possible.
- E. The accommodations each have personal furnishings. It is not allowed to take outside furniture that belongs in the accommodation. (Garden) furniture may not be moved to other accommodations.
- F. You must maintain the accommodation in neat condition and use the furniture and inventory with care. Defects should be reported to the reception desk. Destruction of inventory and furniture will be charged to the user.
- G. Gourmets are not allowed in the accommodations.
- H. At least one guest within the travel party must be 21+ years old.
- I. Group bookings (more than 4 accommodations), must be approved by park management at all times. Is there no approval? Then the vacation park has the right to refuse entry and cancel the reservations.

## Lodgers or visitors

- A. Visitors are welcome and must report to the reception desk in advance. They must also observe our RECRON and rules of conduct. Your visitor may stay on the park until 23.00 hours maximum. Night rest on our grounds from 11 p.m. to 7 a.m. must be observed.
  
- B. Guests must report to reception in advance, in connection with registration and payment of the overnight rate and tourist tax. This is allowed only if the maximum number of persons per accommodation/camping site is not exceeded. The vacation park has the right to refuse lodgers and visitors.
  
- C. You are personally responsible and accountable at all times for the behavior of lodgers or visitors.
  
- D. Visitors and lodgers must park their cars outside the campground in the designated parking lots at the applicable rate.

## Parking

- A. The camping fields the Eksche Waard and the Zomerdijk are car-free. The sites near the River Lodges, Tiny Beach Houses, Beach Chalet, Beach Chalet de Luxe and Island Lodges are also car-free. You must park your car in the designated parking areas.
  
- B. Cars are allowed only at the Havenvilla, Havenhuis and the Rivierhuis. At camping field the Rozenwiel, the Strandhuisjes, and the Havenhuisjes, 1 car may be parked. A second car may be parked in the general parking lot for a fee.
  
- C. Night rest on our property from 11 p.m. to 7 a.m. must be observed. Use of the car on the grounds during the night's rest is not permitted. If you visit the campground after 11 p.m. or wish to leave early in the morning, please make sure your car is parked in the parking lot of the Pancake House. If the parking rules are violated, the entrepreneur reserves the right to remove the vehicle (or have it removed). The cost of this will be borne by the guest in question.
  
- D. The business owner reserves the right to change the parking policy.

## (Night) rest and nuisance

- A. Night rest on our property from 11:00 p.m. to 7:00 a.m. must be observed. This includes no loud conversations, music or any other noise. Also, no motorized vehicles may be used during this period. From 01.00 it is no longer allowed to wander around the park. Should you still cause nuisance, the staff of Holiday Park Eiland van Maurik has the mandate to order you to be quiet or to remove you from our grounds.
- B. Also during the day it is not allowed to use music carriers, musical instruments and other objects that (can) cause noise nuisance in such a way that nuisance is caused. With the receipt of a complaint from a fellow guest, the nuisance is in principle established.
- C. Public intoxication is prohibited. Being in possession of opened bottles and/or cans of alcohol is considered public intoxication. Alcohol consumption is permitted only at the accommodation, camping equipment and catering facilities. Alcohol consumption under the age of 18 is prohibited.
- D. It is forbidden to use or possess (soft) drugs on, around and in the accommodation or camping means
- E. The holiday park has the right to start work and maintenance before 8:00 am.

## Swimming pool

- A. The pool is only allowed for park guests.
- B. Swimwear is mandatory.
- C. Swimming is allowed only in clothing made of swim fabric. Wearing underpants under swimwear is not allowed for hygienic reasons (for toddlers, swim diapers are mandatory and available at the Spar)
- D. Remove shoes at the entrance and place them in the shoe rack. Only bathing slippers are allowed.
- E. Before swimming, a visit to the shower is mandatory.
- F. You are not allowed to bring your own food and drink into the pool.
- G. You are not allowed to bring bags into the pool.

- H. No inflatable items are allowed in the pool. Balls are allowed only during recreational activities.
- I. Baby carriages and baby carriages may not be taken inside: please park outside.
- J. No diving from the shore is allowed in the pool (water depth is 140 cm maximum).
- K. For storage of valuables and clothing, use the lockable coat lockers (for a fee). For this you use €0.50 which you get back after opening.
- L. There is camera surveillance in the pool. There is no permanent supervision available. Please supervise your children yourself.
- M. Children without a swimming certificate may enter the pool only when accompanied. In addition, swimming straps are mandatory for children/people without swimming certificates.
- N. You are not allowed to use the towels taken from the vacation park at the swimming pool.

## Additional facilities

- A. Children under 6 years of age must be accompanied by a parent to park facilities. The children's washroom in the washroom building is for children up to age 6 only.
- B. For swimmers who do not have a swimming certificate, wearing a life jacket is required at the beach.
- C. Some entertainment activities require children to sign up in advance and/or have a fee. Is there no reservation or payment has not been made? Then these activities cannot be participated in.

## Pets

- A. Dogs are welcome at our park, provided they are leashed. We have several accommodations where a maximum of 1 dog is allowed. If you bring your dog to your accommodation, it must be reserved in advance. Please ask the reception staff in advance. A maximum of 2 dogs are allowed per pitch, with the exception of the pet-free field and at the applicable rate. Your dog must also be leashed on your own pitch!
- B. Please take your dog outside the campground to the special dog walking areas. Should your dog relieve itself in the park, please clean up immediately so that other guests are not inconvenienced.

- C. Dogs are not allowed in the general areas such as Eiland Avontura, the Spar Supermarket, the laundromat, the washrooms, the swimming pool, the day recreation beach and on the Rozenwiel 90 to 120. In the catering area, however, your dog is allowed.
- D. Dogs are not allowed on our recreational beach at the beach club. A 20-minute walk away is a special dog beach where your dog is allowed to run loose and swim.
- E. If a dog bites someone for any reason, the dog must leave the park immediately.
- F. Cats and other (domestic) animals are not allowed in our vacation park.

## Smoking

- A. At our park, smoking is not permitted inside the accommodations and facilities. When smoking on the porch, the door must be closed!
- B. For violation of the smoking ban, €250.00 will be charged per violation.
- C. If you smoke, be sure to dispose of cigarettes in the ashtray provided.

## Garbage

- A. No waste may be left in, around or on the accommodation and/or camping pitch. Waste must be deposited (sorted) in the waste disposal area. Placing garbage bags (and loose waste) is not allowed for reasons of hygiene and attracting vermin.
- B. The environmental site is located next to the parking lot of the pancake house, across from the reception desk. Garbage should only be deposited in the residual waste container, glass in the bottle bank and paper in the paper container. You must dispose of bulky or chemical waste yourself.

## Deposit

- A. If a deposit is charged for facilities, the facility must be returned in the same condition as when it was issued and at the agreed time. If the facility is not returned in the same condition, the resort may retain the deposit. Is the facility returned later than the agreed time? The deposit will be retained and a fine of €10.00 per 15 minutes will be charged.
- B. Paved barrier passes are subject to a €50.00 deposit. We do not receive the paved barrier pass back? The deposit will be retained.
- C. The resort may require a deposit for the stay at any time. If a group reservation is made, a standard rate deposit will be charged for this.

## Gas bottles

- A. Only official, approved gas cylinders should be used. Have equipment checked regularly.
- B. Always transport and place gas cylinders upright and place them outside the caravan or tent.
- C. More than 2 gas cylinders at the tent or caravan is not allowed.
- D. Do not use LPG gas at the campsite! This gas is absolutely not suitable and leads to life-threatening situations!
- E. During business hours, you can exchange your gas bottles at the Spar.

## Wifi

- A. At our park you can use free wireless internet 'Eiland van Maurik'. There are no costs involved and you can see this wifi as a basic network for sending messages and e-mails. Reception and speed may vary depending on location and circumstances.
- B. You can also use a paid premium wifi network at the park. Depending on where you stay on the vacation park, you can connect to the network 'Eiland van Maurik' or to your accommodation type and number. For both accommodations and camping, you can pay the costs on the internet screen at the premium wifi online. For costs and further explanation, please ask at the reception.

## Fishing

- A. Free fishing is allowed at the Rozenwiel campground with a maximum of two rods per person. Biepers are allowed as long as they do not cause (over)nuisance.
- B. When you fish outside the park, you always need a Fishing Pass.
- C. At the carp well on the dike, you need a VISpas. In addition, at this lake it is forbidden to possess more than 1 pike and to fish from a boat.
- D. In the southern part of the Nederrijn (weir canal) below Amerongen, located between kmr. 921.200 and kmr. 921.960 and between kmr. 922.680 and kmr. 923.730 or at the weir complex, you need an additional permit from angling sports club 'Het Snoekje'. This is available at the reception.
- E. Night fishing is not allowed



## Lost/found property

- A. Found objects can be handed in at the reception desk. At the request of any guest who has already left, the found object may be sent to him or her at his or her own expense and risk (cash on delivery). The entrepreneur is never liable for any damage to the found object.
- B. If the owner of a found object does not report within one month of the issue of the found object, he or she shall be deemed to have relinquished possession thereof.

## Cancellation

- A. We apply the RECRON terms and conditions if you wish to cancel.
- B. We recommend that you purchase cancellation insurance. The premium for cancellation insurance is 5.5% of the travel sum, the policy fee in the amount of € 3.50 and 21% insurance tax.

## Safety requirements

- A. You are required to immediately comply with all traffic and safety regulations and the instructions of the staff on the matter.
- B. In view of emergencies and supply and removal (of emergency services), paths, access roads and barriers must always remain free of cars and other obstacles.
- C. Limit motor and/or car use on the grounds as much as possible. Faster driving than 5 km/h is not allowed (5 km=stepping). Pedestrians and (playing) children always have the right of way.
- D. It is prohibited to use scooters, mopeds, electric scooters and/or other electrically propelled means of transportation (excluding car and/or mobility scooters) in the park. In special cases, at the discretion of the park manager, an exemption from this prohibition may be granted. This exemption is only valid if it is in writing.
- E. Open fire is strictly prohibited. Because of fire hazards, leaving candles or a fire pit burning without someone present, throwing away burning cigars, cigarettes and matches is prohibited. Likewise, the presence of flammable and/or explosive substances is prohibited.
- F. The use of a barbecue in the park is permitted provided it is at least 3 meters from trees, shrubs, fences, buildings and the accommodation. Also, within easy reach of the barbecue there must be a bucket with about 10 liters of water ready for emergencies. As fuel for the barbecue, only electricity, gas, charcoal and briquettes may be used. The entrepreneur reserves the right to prohibit the use of barbecue in special circumstances (e.g. extreme drought).

- G. Due to fire hazard, discarded barbecues may not be deposited in designated containers until extinguished and cooled.

## Removal from the premises/denial of access

- A. All guests must strictly comply with the rules and regulations contained in the General Terms and Conditions, the RECRON Terms and Conditions and the Park Regulations, and follow instructions given by the entrepreneur's staff and/or any security service present in any form or context. This also applies to the rules governing the use of the facilities.
- B. Violation of these conditions and rules as well as failure to follow the instructions of the staff may result in removal from the park whereby access to the park will be denied, without entitling you to a full or partial refund of the amounts paid or still to be paid (rent), without prejudice to the right of the entrepreneur to claim compensation for the damage caused by the violation. As a general rule, a warning will be given first. In urgent cases, at the discretion of the entrepreneur, this may be waived and you will be immediately removed and denied access to the park. The entrepreneur reserves the right to charge an extra deposit in the event of a (first) warning.

## Other park rules

- A. Incoming mail is kept for you at the reception desk for a specified period of time. Collection of mail items is the guest's own responsibility. The business owner is not responsible for lost or damaged mail items.
- B. If you have packages delivered to our address, they will be deposited in the designated package box. This is located at the bicycle rental across from the reception desk. Having packages delivered is the guest's own responsibility at all times. The entrepreneur is not responsible for lost or damaged mail. Also, no packages can be delivered that require a signature.
- C. It is forbidden to enter the water of the Rose Wheel with boats, sup boarding or other water sports facilities. Swimming is also not permitted here.
- D. Water scooters and jet skis and e-foils are prohibited in our marina and vacation park. These are therefore not allowed to use the jetties and ramps at the marina and vacation park.
- E. It is prohibited to deliver door-to-door advertising; to sell things (door-to-door) on the park; to offer services; to hold a private or public sale; to consume alcohol outside the accommodation and/or outside the catering facilities; to use or possess (soft) drugs on, around and in the accommodation; to have tap installations with pressurized cylinders at one's disposal; to possess (fire) weapons.
- F. Your stay on Vacation Park Eiland van Maurik is at your own risk. The management of the vacation park is not liable for damage and accidents of persons, or damage to, or theft of, goods of campers or visitors. Damage caused by you and your children, guests, visitors or dogs must be paid for.

- G. Party tents are only allowed if you use the party tent instead of an awning or front tent, it is no larger than 3 by 3 metres and does not disturb your neighbours. Party tents are not allowed next to your camping equipment.
- H. When not present in, around or on the pitch or accommodation, all loose items such as bicycles, toys, etc. must be cleared away all around and stored and placed out of sight as much as possible.
- I. The use of electric heating is not permitted.
- J. It is not allowed to charge an electric car at the pitch or accommodation. There are six charging stations available on our vacation park. Please ask at the reception for the possibilities.
- K. Boats (rowing fishing, motor and rubber boats, etc.) and trailers/trailers may not be stored at the pitch or accommodation. For a set fee, these may be placed in the water or with trailer on the shore.
- L. The minimum age to stay overnight at our vacation park is 21+.
- M. Placing a kiddie pool on a public field, is not allowed.
- N. The placement of a children's pool on the pitch you have rented is permitted, provided that an adult is present to supervise anyone who goes in or around the pool and for what happens in his/her presence or absence.
- O. In the evening, at night and when leaving the pitch, please remove the pool.
- P. Swimming pools (inflatable or with a hard or flexible wall) whose rim is higher than 30 cm are prohibited.
- Q. Flying a drone over the resort is prohibited unless prior written permission is obtained from the park management.
- R. Electric steps are not allowed throughout the park

**We wish you a happy holiday!**

**Team Vacationpark Eiland van Maurik**