

# HOUSERULES

d.d. June 1st 2021



## **Check-in en check-out / opening hours receptie**

Check-in between 03.00 pm – 05.00 pm. Check-out between 09.00 am – 10.30 am, unless otherwise agreed. Report to the reception at arrival and departure.

During opening hours, the reception can be reached via telephone number +31-(0)26-2020365. The current opening hours of the reception can be found on [www.buitenplaatsbeekhuizen.nl](http://www.buitenplaatsbeekhuizen.nl).

## **Emergencies**

Ambulance, fire brigade or police: call 112 first. Then call reception

## **Medical emergencies**

In case of medical emergencies you can call GP Practice Van Hasselt in Velp via telephone number +31-(0)26-3646330. For emergencies outside office hours, you can call the Huisartsdienst Arnhem via telephone number +31-(0)900 1598. The nearest hospital for emergencies is Ziekenhuis Rijnstate. Telephone number: +31-(0)88- 005 8888. Address: Wagnerlaan 55, 6815 AD Arnhem.

## **Serious malfunctions or calamities**

After 05.00 pm you only call +31-(0)26-2020365 (option 3) for serious malfunctions or calamities. Please report other malfunctions to the reception during opening hours.

## **Leave accommodation at departure**

Upon departure the accommodation must be left tidy and clean. The following is applicable:

- Remove bed linen and put it in a pillowcase (with the exception of terry cloth cover)
- Leave kitchen- and bath linen in the bathroom of the accommodation
- Do the dishes and clean them up
- Empty refrigerator
- Deposit garbage in the containers on field 1 or field 2
- Switch off heating or stove
- Close doors and windows
- Hand in Guide light lamp, keys and remote control (reception)

Attention: If you don't observe the guidelines (correctly) we will charge you an amount.



## **Smoking**

The accommodations are entirely non-smoking. Smoking is only allowed on the own terrace, using an ashtray (in case there is no ashtray, please use a saucer for example). Stub out cigarettes in connection with fire hazard and throw them in the garbage bin.

Attention: If you ignore these instructions, we will charge you an amount.

## **Cars and Parking**

You must drive slowly on the terrain. Parking is only allowed on P1 or P2. Parking outside P1 or P2, for example next to the accommodation, is not allowed, unless explicitly agreed otherwise. 1 parking place per accommodation is available. More than 1 car? Please park it in the municipal parking space outside the terrain.

## **Pets**

Pets must be kept on the leash. Max. 1 dog per accommodation, unless agreed otherwise. Dogs must not cause any inconvenience. Dogs must be taken out outside our terrain. Off-leash running is allowed at the Rozendaalse Veld, parking place Kluizenaarsweg.

## **Fire / BBQ / fire bowls**

Outdoor cooking or barbecuing or using the fire bowl is allowed, but ensure there is sufficient supervision. Afterwards the fire must be properly extinguished. Also see the detailed rules about the use of the fire bowl in our information booklet. These rules must be observed. The fire must be extinguished not later than 11.00 pm.

Please clean everything after use in connection with the wild animals and the preservation of our terrain. Open fire is not allowed.

Attention: If you use it incorrectly we will charge you an amount.

## **Fire risk**

In case of forest fire risk (phase 2) it is not allowed to make fire. Not sure if it's phase 1 or phase 2? Check [www.natuurbrandrisico.nl](http://www.natuurbrandrisico.nl) or inquire at the reception. Instructions of employees with regard the fire must be observed at all times.



## **Number of persons**

The max. number of persons that may spend the night in the accommodation:

Lodge tent 4 people

Lodge tent XL 7 people

Luxurious Pods for 2 people

Superior Pod 4 people

Forest Cabin 4 people

It is allowed to – if it fits – to place max. 1 cot.

## **Visitors**

Visitors must be reported in advance. The max. number of visitors is equal to the number of guests that who may stay in your accommodation (for example max. 7 visitors in a Lodge Tent XL).

Do you have a visitor that would like to stay overnight and you have a bed available? No problem! Please consult Reception (before 5pm). There is a charge of bed-and bath linen and tourist tax for a visitor.

## **Household waste**

You can dispose of household waste in between, but you must dispose of it on departure at the latest. On field 1 (next to the restaurant) and on field 2 (at the end of the parking place), you will find a container for residual waste and glass. It is not allowed to leave food or waste outside the accommodation, in connection with the wild animals.

## **Furniture**

Both the accommodations (terrace) and the terrain have separate garden furniture. It is not allowed to use the interior furniture outside.

## **Own tents / decoration**

It is not allowed to place own (party) tents or to hammocks in the trees. Temporary decoration of the accommodation is allowed (with the exception of confetti), if it is completely removed afterwards.

## **Peace**

We kindly request you to respect peace on the park as much as possible, both during the day and in the evening. Soft music is allowed in your accommodation, but cannot be heard outside. At 10 pm it is quiet, from 11 pm it is silent, in connection with the other guests and the presence of wild animals. Talking to each other can also be heard. Silence lasts until 8.00 am, we kindly request you to be extra quiet for a while between 8.00 and 9.00 am.



## **Nuisance**

We would like to point out that causing amongst others noise pollution, inconvenience caused by fire (bowl) or incorrect parking is not allowed and may result into charging (considerable) costs.

## **Nature / Surrounding forests**

You are in the middle of the nature and we ask your cooperation for the conservation of nature. Don't leave any food or waste outside your accommodation. It is not allowed to feed the animals. After sunset and before sunrise it is not allowed to enter the forests without official permission. When entering the surrounding forests you must stay on roads and paths and not damage trees or plants.

## **Play facilities**

The use of our play facilities is entirely at your own risk. You are responsible for supervising your kids. In connection with exclusive use of a field it might occasionally be possible that specific play facilities are not available during your stay.

## **Hot tub**

The Hot tub on field 2 is only accessible upon reservation. Without reservation you cannot make use of this Hottub. In extreme weather conditions the Hottub might be closed. For more information, check our website or inquire at the reception.

Attention: the heating system and the pipes get hot, so don't allow kids to play near the Hottub without supervision!

## **General Conditions**

In addition to these house rules our general conditions are applicable as well. In all cases where house rules or general conditions do not provide, the management will decide. Instructions from staff and management must always be observed.

## **Liability**

We are never liable for personal injury and/or loss of personal property and/or material caused during your stay.