

# House rules

January 26th 2023



## **Check-in and check-out / opening hours reception**

Check-in is possible between 15.00 – 17.00 and Check-out between 08.30 -10.00. Please report to reception upon arrival and departure.

Do you want to check out earlier? Please discuss options with the reception, so they can provide you with the right information.

## **Opening hours and accessibility reception**

The reception is accessible during opening hours on phone number 0031 26 20 20 365 (option 2).

Current opening hours of the reception can be found on [www.buitenplaatsbeekhuizen.nl](http://www.buitenplaatsbeekhuizen.nl)

## **Emergencies**

- Call 112 first for an ambulance, fire department or police.
- Inform the reception afterwards; 0031 26 20 20 365 (option 2)

The entrance gate will open automatically for ambulances.

## **Medical emergencies**

### Medical emergencies during business hours

(Monday – Friday from 08.00 – 17.00)

GP office van Hasselt, Velp: 0031 26 36 46 330.

### Medical emergencies outside of business hours

GP service, Arnhem: 0031 900-1598.

### The closest hospital for first aid

Hospital Rijnstate, Wagnerlaan 55, 6815 AD Arnhem  
0031 88- 005 8888

## **Serious malfunctions or calamities**

Please report other malfunctions and/or non-urgent matters to the reception during opening hours.

Between 17.00 and 08.30 you can call 026-2020365 (option 3) for serious malfunctions or calamities only.

## How to leave accommodation on departure?

Before you leave we ask you to leave your accommodation tidy and clean.



Please think of the following:

- Please remove bed linen and put it in a pillowcase (with the exception of the terry cloth bottom cover)
- Leave kitchen and bath linen in the bathroom of the accommodation.
- Do the washing up and put back in designated place. Empty refrigerator. In case the accommodation had a dishwasher; please clean it out and put everything back in its designated place.
- Dispose garbage, glass, paper and plastic in the designated garbage containers on field 1 (behind WOODZ) or on field 2.
- Please leave windows open of Lodgetents and Pods when you leave. Doors do not need to be locked. For Forest Cabins please lock the door and leave windows open.
- Leave the game boxes in the Lodge Tents and Forest Cabins tidy and complete. If something is missing, please inform the reception.
- Put outdoor furniture back in the intended place when you have moved it. When inventory has been moved, please put it back in the correct accommodations.
- Hand in the guidelight, keys and remote control for the entrance gate at the reception.
- Upon leave the park, the entrance gate opens automatically. Please drive slowly in the residential area when you leave the park.

*Please note: if the accommodation is not left tidy and broom clean, we are forced to charge an amount of €25.00.*

*If the guidelight, remote control or keys are returned incomplete or damaged, we are forced to charge costs for this. The costs depend on the damage.*

## Smoking

All accommodations are smoke-free. Smoking is only permitted on your own terrace (please use the ashtray). We kindly but urgently request you to throw your cigarette butts in the waste bin (to minimize the risk of a fire).



*Please note: if you ignore this instruction, we will charge an amount of €25.*

## Cars and parking

Please drive at walking pace on our park. Parking is only allowed on P1, P2 or P3. Per accommodation there is one assigned parking space available. It is not permitted to park your car or motorcycle next to your accommodation, unless otherwise agreed upon.

More than one car? Please park in the municipal parking lot outside of our park.

## Dogs

Dogs are welcome on Buitenplaats Beekhuizen! A maximum of 1 small to medium sized dog per Pod and a maximum of 2 dogs per Lodge Tent or Forest Cabin is allowed. Deviation from this is only permitted after prior written confirmation from our reception. There is a surcharge per dog per night.

Dogs must not cause any nuisance and must be on a leash at all time outside of the accommodation. Exhausts only outside our premises. An off-leash area for dogs is at the Rozendaalse Veld, Kluizenaarsweg parking lot.

Other pets are not allowed on our park.

## Fire / barbecue / fire bowls / Flamtastique oil lamp

Enjoying nature together and taking responsibility for protecting it together. That's what we stand for. As Buitenplaats Beekhuizen, we want to increase our impact and make a positive contribution to local biodiversity. That is why we are taking big and small steps in the field of sustainability. This has made us decide to remove the fire bowls from the accommodations and to implement a ban on the use of fire bowls at the accommodations. In addition to the risk of a wildfire, the use of a fire bowl causes strong smoke development and significant emissions of harmful substances.

The use of a (disposable) BBQ is allowed on field 1, 2 and 4 when Wildfire Risk Phase 1 applies. Bringing your own fire bowl is not allowed. For alternatives, please contact the reception. Clean up everything properly after use with regard to wildlife and the preservation of our special terrain and nature.



Open fire is not allowed at the Forest Cabins. These accommodations have a Flamtastique oil lamp and an electric BBQ can be rented at the reception. Follow the instructions in the accommodation for correct use of the lamp.

Instructions from staff must be followed at all times.

### **Fire risk**

In case of Wildfire risk (phase 2) it is not allowed to make a wood-burning fire. So no BBQ on charcoal either. Not sure if there is a phase 1 or phase 2? Check out [www.natuurbrandrisico.nl](http://www.natuurbrandrisico.nl) or ask at the reception. We also follow the advice of Stookalert to limit smoke nuisance for our neighbors, other guests in the park and wild animals.

### **Number of people**

Per accommodation the maximum number of people that are allowed to stay overnight:

- Lodgetent                                      4 people
- Lodgetent XL                                   7 people
- Forest Cabin                                   4 people
- Luxe Pod                                        2 people
- Bush/Superior Pod                           4 personen

It is allowed – with the exception of Superior Pods – to add a maximum of one cot.

### **Visitors**

If you have visitors or guests, please report this to reception in advance. The maximum number of visitors is equal to the maximum number of people allowed in the accommodation.

Does one of your visitors want to stay overnight, and you have a bed available? No problem; please consult reception (before 17:00). There is an additional charge for bed-and bath linen and tourist tax.

## Household waste

On field 1 (next to the restaurant) and on field 2 (at the end of the parking lot) you will find underground containers for residual waste, paper and glass. Due to wildlife, it is not allowed to leave food or waste outside the accommodation.



## Furniture

Outdoor furniture is available on the terrace of the accommodations and on the grounds. It is not allowed to use the indoor furniture outside.

## Own tents / decoration

It is not allowed to place your own (party) tents or, for example, to place hammocks in trees. Temporary decoration of the accommodation is allowed (except confetti) if it is completely removed afterwards.

## Peace

We kindly ask you to respect the peace on our park, both during the day and in the evening. Soft music is allowed in your accommodation but may not be heard outside.

At 22:00 it must be quiet and at 23:00 it must be completely silent. These rules are set in order for all guests to enjoy their stay and the presence of wildlife at night. Noise in the accommodations can be heard from a far. We request complete silence until 08:00 and kindly ask to be quiet until 09:00.

## Nature / surrounding forests

You are in the middle of nature and we ask your cooperation for the conservation of nature. Do not leave any food or waste outside the accommodation. Feeding animals is not allowed. Be careful when using fire/cigarettes.

After sunset and before sunrise, it is not allowed to enter the woods without official permission. When entering the surrounding forests, you should only stay on roads and paths and not damage any trees or plants.



## **Play facilities**

The use of our play facilities is at your own risk. You are responsible for supervising any children. It may occasionally happen that a field is reserved exclusively and certain play facilities are not available during your stay.

## **Hot tub**

The Hot Tub on field 2 is only accessible after reservation. You can book the Hot Tub via 'My environment'. For more information, see our website or ask at our reception.

Please note: the heating system and pipes of the Hot Tub become hot, so do not let children play unsupervised near the Hot Tub!

## **Nuisance**

We would like to point out that causing noise nuisance, nuisance by fire or nuisance due to incorrect parking, is not allowed.

## **General terms and conditions**

In addition to these house rules, our general terms and conditions also apply. In all cases where the house rules or the general terms and conditions do not provide information, the management decides.

## **Liability**

We are in no way liable for personal injury and/or loss of personal property and/or material damage occurring during the stay.